

Cyngor Cymuned LLANBEDROG Community Council

COMPLAINTS PROCEDURE

The Community Council, Councillors and staff aim to provide help and support to anyone who wishes to use its services.

For most people who contact the Community Council, the matter is dealt with in accordance with acceptable procedures. However, at times it is necessary to protect Councillors and staff from unacceptable behaviour. For example:

- aggressive or abusive behaviour
- unreasonable demands
- unreasonable persistence

If you believe you have not been treated as you should, write to the Clerk of the Community Council:

E-mail: cyngorcymunedllanbedrog@gmail.com

Date of review and adoption: 30 September 2024